

## Advance Passenger Information (API) on US bookings



EY/INFO/170030

24 July 2017

Dear Trade Partner,

Please ensure that DOCS, DOCO and DOCA are updated for all bookings to the US. If they are not complete, it slows the processing at the Abu Dhabi Customs and Border Protection (CBP) facility, leading to flight delays or guest missing the flight.

The required Advance Passenger Information (API) in the Special Services Request (SSR) field must be entered at the time of creating a booking.

The three SSR elements used for this purpose are categorized as below:

- DOCS- for primary travel document information (e.g. passport, national ID)
- DOCO-for secondary travel document information (e.g. visa)
- DOCA-Passenger address information (either residence or destination)

For further information, speak to your local Etihad representative.

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